



Comments, Compliments and Complaints

Tell Us What You Think





What do you think about More Than Words?

We want to know if More Than Words makes you feel...



Happy

OR



Sad

You can tell us in different ways...



Tell a member of staff

OR...



**Phone us on
01942 735426**

OR...



**Email:
info.mtwadvoc@gmail.com**

OR...



**Fill in the attached
'Tell Us What You
Think' form**

OR...



Write to us at:

**More Than Words,
Unit 2 The Edge,
Pottery Terrace,
Wigan,
WN3 5DN.**



Do you need help to say what you think?

Ask someone to help you, such as a friend, family member, or your keyworker. This person can act as your Advocate.

An Advocate can:



- **make phone calls for you,**



- **help you write things down,**



- **represent you at meetings.**



Tell Us What You Think Form



Tick one box only.

More Than Words makes me feel...



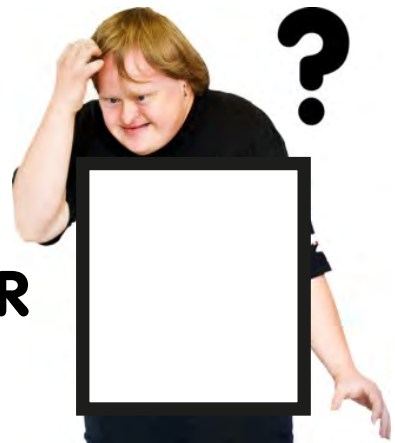
Happy

OR



Sad

OR



Don't know



My name is



My address is



My phone number is



My email is



My comment, compliment or complaint...

Sign here: _____



Date: --/--/----

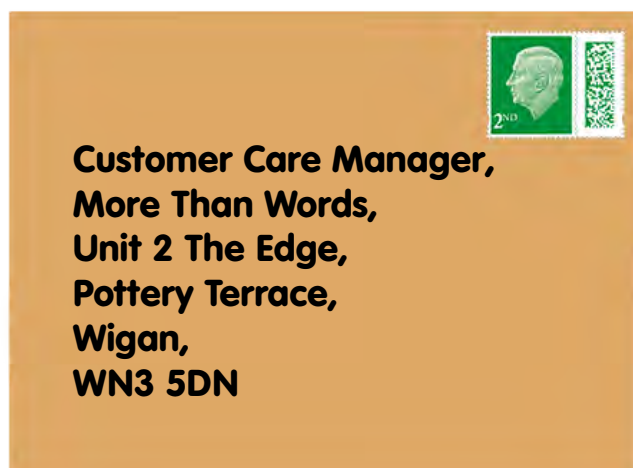


If you have completed this form on behalf of someone else, please print your name and contact details below, and state your relationship to them:

Give this form to a member of staff...



Or put it in a stamped addressed envelope and send to:





What happens next?



Thank you for telling us your comment, compliment or complaint. We will get back to you within 5 working days.



If you have made a complaint and are not happy with how we have dealt with it, you can contact Wigan Council's Quality Assurance Team.



Phone: 07810 813160